

Our Team

Psychiatrists

Dr Andy Zamar – Medical Director
Dr Christos Kouimtsidis
Dr Irina Panihhidina
Dr Rafa Euba
Dr Ify Okocha
Dr Agnieszka Klimowicz

Children's Team (CAMHS)

Dr Su Sukumaran – Consultant Psychiatrist
Dr Radha Bhat – Consultant Psychiatrist
Miri Sizak – Cohen – Psychotherapist
Dr Spondita Goswani – Psychologist
Lucille Balcombe – Nurse Specialist

Psychologist

Dr Hamodi Kayal
Dr Christina Collins
Dr Katingo Giannoulis

Psychotherapist

Fay Kalapoda
Julia Abolina
Rachel Euba
Sacha Khan

Nurses

Siva
Steph
Stanley
Mia

Administrators

Arabella Wheeler
Nataleigh Mendes
Saira Ali

Administration Manager

Amy Humberstone

Practice Manager

Shirley Ferguson

The
London
Psychiatry Centre

72 Harley Street

London

W1G 7HG

020 7580 4224

info@psychiatrycentre.co.uk

www.psychiatrycentre.co.uk

The
London
Psychiatry Centre

Practice Survey

2020

This survey is about all aspects of the service you have received from The London Psychiatry Centre.

Your feedback is essential to TLPC, it enables us to grow and develop our services to reflect your needs

We thank you in advance for completing and returning.



About you

Name (optional):

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Who did you seen at the Centre (optional):

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Are you:

- Male Female

Your age group:

- Under 20 21-35 36-50 51+

Telephone Contact

How would you rate the following?

Someone answers your call within a reasonable length of time:

- Poor Fair Good Excellent

The telephone manner and helpfulness of the staff:

- Poor Fair Good Excellent

On Arrival

How would you rate the following?

The staff in terms of helpfulness and politeness?

- Poor Fair Good Excellent

The standard of the waiting room and amenities?

- Poor Fair Good Excellent

If there are any facilities/amenities that you think would have improved your visit, please list them below.

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Quality

Were you seen on time?

- Yes No

If no, how long did you have to wait?

- Under 15 mins 16-30 mins 31-40 mins Over 46 mins Not applicable

Overall, how would you rate the service you received from:

Our administrative staff?

- Poor Fair Good Excellent Not applicable

The consultant/therapist?

- Poor Fair Good Excellent Not applicable

To what extent did you feel the consultant/therapist fully understood your concerns?

- Poor Fair Good Excellent Not applicable

To what extent were you shown respect for your dignity and privacy?

- Poor Fair Good Excellent Not applicable

Is there anything we could do to make visiting The London Psychiatry Centre a better experience?

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Would you recommend The London Psychiatry Centre to family and friends?

- Yes No

If no, please state why:

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Any other feedback you would like to provide:

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